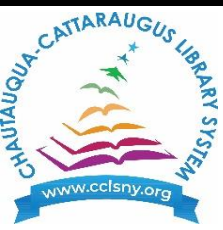


2020 Census: Record of Patron and Staff Issues

Library _____ System _____ Date _____

Please use this form to record issues that visitors have regarding the census. There will clearly be unanticipated problems and questions, please record those at the bottom and on the back of the page.



Number of visitors asking questions about census _____
Number of visitors participating in census at library site _____
Number of visitors referred to the phone option to complete the census _____
Number of visitors requesting staff to fill out their survey _____

Number of visitors experiencing language barriers _____
Issues with the hotline being inaccessible _____ Issues with translation services _____

Number of times visitors asked for assistance _____
Digital Literacy _____ Question regarding the survey _____ Privacy/ safety concerns _____

Technical issues with the Census website _____
Difficulty logging in _____ Site is slow _____ Site is unresponsive _____
Reported site crashes _____ Problems with the interface _____
Technical issues with computer equipment

Concerns regarding privacy while completing the census

Reported instances of fear or discomfort regarding the census

General questions regarding the census (please list):

Other questions, concerns, and issues